

2024-2025 IOWA HOME ENERGY ASSISTANCE PROGRAM

ATTENTION: RESIDENTAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?

The 2024-2025 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

The assistance is based on household income, household size, type of fuel, and type of housing.

If you are not sure where to apply you can **Dial 2-1-1**, visit <https://hhs.iowa.gov/programs/programs-and-services/liheap> to locate and contact your local community action agency, or write to:

WHEN TO APPLY:

- Elderly (60 & over) and/or disabled: October 1, 2024 to April 30, 2025
- All other households: November 1, 2024 to April 30, 2025



WHERE TO APPLY:

- Community Action of Southeast Iowa serves Des Moines, Lee, Henry, and Louisa Counties.
- Contact the phone number listed below to set up an appointment at your nearest location
<https://caofseia.org/about-us/locations/> OR apply online: <https://caofseia.org/services/energy-assistance/>

WHAT TO PROVIDE:

1. **Proof of Income** (for all household members age 18 and over) Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you. **Note** - Additional countable income and/or income verification not listed above may be required for eligibility determination
2. **Proof of Social Security Numbers for all household members** (documentation required)
3. **Most recent heat bill**
4. **Most recent electric bill**



2024-2025 INCOME MAXIMUMS

Household Size	Annual Gross Income
1	\$30,120
2	\$40,880
3	\$51,640
4	\$62,400
5	\$73,160
6	\$83,920
7	\$94,680
8	\$105,440

For households with more than eight members, add \$10,760 for each additional member.

Community Action of Southeast Iowa Offices Open 8:00 AM – 4:30 PM Monday - Friday

Burlington	319-208-0871
Keokuk	319-524-6383
Ft. Madison	319-372-4471
Mt. Pleasant	319-385-2310 (Closed Wed)
Columbus Junction	319-728-2314 (Open Tues & Wed)