

2023-2024 IOWA HOME ENERGY ASSISTANCE PROGRAM

ATTENTION: RESIDENTIAL CUSTOMERS NEED HELP WITH YOUR HEATING BILL?

The 2023-2024 Low-Income Home Energy Assistance Program (LIHEAP) has been established to help qualifying low-income Iowa homeowners and renters pay for a portion of their primary heating costs for the winter heating season.

This program is not designed to pay a household's total energy costs. The program will provide supplemental assistance based on several factors. Those factors include total household income, household size, dwelling type, and type of heating fuel, among others.

WHEN TO APPLY:

- Elderly (60 & over) and/or disabled:

October 1, 2023 to April 30, 2024

-All other households:

November 1, 2023 to April 30, 2024



WHERE TO APPLY:

- Community Action of Southeast Iowa serves Des Moines County, Lee County, Henry County, and Louisa County.

- Contact the phone number listed below to set up an appointment at your nearest location

<https://caofseia.org/about-us/locations/>

OR apply online: <https://caofseia.org/services/energy-assistance/>

WHAT TO TAKE:

- PROOF OF INCOME** (for all household members age 18 & over) Depending upon your household income type, income documentation from the past 30 days, the last 12 months, or last calendar year, whichever is easier or more beneficial for you.
 - WAGE EARNERS:** Please bring copies of your check stubs for the 30-day period preceding the date of application, or copy of your most recent federal income return.
 - FIXED INCOME:** This income may include Social Security Benefits, Supplemental Security Income, Veteran's Assistance, Unemployment Insurance, and pensions. Please bring check stubs from previous 30 days.
 - SELF-EMPLOYED/FARMERS:** Please bring a copy of your most recent federal income tax return.
- PROOF OF SOCIAL SECURITY NUMBERS FOR ALL HOUSEHOLD MEMBERS** (documentation required)
- MOST RECENT HEAT BILL**
- MOST RECENT ELECTRIC BILL**

Community Action of Southeast Iowa Offices Open 8:00 AM – 4:30 PM

Burlington	319-208-0871
Keokuk	319-524-6383
Ft. Madison	319-372-4471
Mt. Pleasant	319-385-2310
Columbus Junction	319-728-2314 (Open Tues & Wed)

If you are not sure where to apply, Dial 2-1-1, or visit <https://humanrights.iowa.gov/dcaa/where-apply> to contact your local community action agency, or write to: LIHEAP, Iowa Department of Health & Human Services, Capital Complex, Des Moines, IA 50319

2024 INCOME MAXIMUMS

Household Size	Annual Gross Income
1	\$29,160
2	\$39,440
3	\$49,720
4	\$60,000
5	\$70,280

For households with more than eight members, add \$10,280 for each additional member.