



**LEE COUNTY  
INTERAGENCY  
DIRECTORY  
2019**

A printable version of this directory can be found on  
Community Action's website at:

**[caofseia.org](http://caofseia.org)**



***Are you receiving FIP?  
If so – you may qualify for this free help!***

The FaDSS Program (Family Development & Self-Sufficiency) helps families reach their personal goals of:

- Getting jobs.
- Being better parents.
- Getting a HiSet/GED.
- Going to college.
- Becoming self-sufficient, and much more.

You may qualify if you are on FIP!

We help with:

Establishing & achieving goals.

Working with Promise Jobs.

Help finding community resources.

Reaching educational goals.

Budgeting.

Job seeking and job keeping.

Getting better housing.

**Community  
Action  
OF SOUTHEAST IOWA**

Central Office  
2850 Mt Pleasant St,  
Suite 108  
Burlington, IA 52601  
319-753-0193

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# ***ABUSE***

## **Child Abuse Hotline - National**

1-800-422-4453

## **Department of Human Services**

933 Ave H, Fort Madison, IA 52627

(319) 372-3651

307 Bank St, Keokuk, IA 52632

(319) 524-1052

Monday – Friday, 8 am – 4:30 pm

To report child or dependent adult abuse in Iowa

1-800-362-2178

To report a change to Medicaid, Food Assistance or FIP 1-877-347-5678

## **Domestic Violence Intervention Program (DVIP)**

800-373-1043

Apple Trees Museum, 1616 Dill Street I, Burlington, IA 52601

Provides comprehensive domestic violence services. 24-hour crisis line, medical advocacy, legal advocacy, court advocacy support, individual counseling, referrals, protection orders, educational presentations, emergency cellular phones, domestic violence support group, sexual assault support group, child support group, pictures of injuries, agency training, volunteer and staff training.

24-Hour Crisis Line: 800-693-1399

## **Journey House, Transitional Housing**

319-850-8699

Transitional housing for up to three months and supportive services for those who have experienced domestic violence.

1616 Dill St., Burlington, IA 52601

## **Prevent Child Abuse Iowa**

515-244-2200 or 800-362-2178

505 Fifth Ave., Des Moines, IA 50309

## **Rape Victim Advocacy Program (RVAP)**

319-541-9554

Monday – Friday, 9 am – 5 pm

1616 Dill St., Burlington, IA 52601

24-Hour Support, Advocacy & Referrals

RVAP Crisis Line: 800-228-1625

Iowa Sexual Abuse Hotline: 800-284-7821

Provides free, confidential and trauma-informed services, healing, support, education and advocacy for victims to all persons affected by sexual violence.

## ***CHILD CARE***

**Child Care Resource & Referral of Southeast Iowa** 855-244-5301  
Provides listing of local quality childcare providers.  
<http://iowaccrr.org/>

**Community Action of Southeast Iowa** 319-753-0193  
Central Office: Monday – Friday, 8:30 am – 4:30 pm  
2850 Mt. Pleasant St., Ste. 108, Burlington, IA 52601

**Eichacker Community Action Center**  
3433 Ave O 319- 372-4471  
Fort Madison, IA 52627

**Richardson School Head Start** 319-372-5462  
1020 34th St  
Ft Madison, IA 52627

**Marie Tallarico Community Action Center** 319- 524-6383  
220 South 22<sup>nd</sup>  
Keokuk, IA 52632

Monday – Friday, 8 am – 4:30 pm  
**Head Start & Child Development** 319-752-5692

Programs provide educational & social activities, nutritious meals and snacks and medical & dental benefits at no cost to qualifying low-income children ages three to five.

**Early Head Start** 319-752-5692  
Provides similar services for pregnant mothers and children birth to three.

**Child & Adult Care Food Program (CACFP)** is available to registered child care providers. Early childhood education and support for child care professionals and parents. 319-209-2864

**Department of Human Services** 319-372-3651  
933 Ave H, Ft. Madison, IA,

307 Bank Street, 319-524-1052

2134 Ave I, Fort Madison, IA

Child care cost assistance

<http://dhs.iowa.gov/childcare>

<http://ccmis.dhs.state.ia.us/ClientPortal/ProviderSearch.aspx>

# ***CHILD DEVELOPMENT AND FAMILY SUPPORT***

**Child Support Recovery Unit** 319-753-6322  
409 N. 4<sup>th</sup> St., Ste. 2, Burlington, IA 52601

**Coordinated Intake** 319-372-5225  
Connects children and families to support and  
home visiting resources. ext 3523

**Cradle of Hope** 319-986-5336  
503 22nd St, Ft. Madison, IA  
Pregnancy Resource Center. Lower level of Living Hope  
Church of the Nazarene. Ft. Madison Location  
503 22nd Street Thursday 10am - 5pm or by appointment

**Disabilities & Community Services Office** 319-372-5681  
307 Bank Street, Keokuk, IA  
Serves clients that are mentally disabled, developmentally is  
abled, and/or have a mental illness.

**Family Connection** 319-670-9545  
Madison Baptist Church, 4015 Ave L, Fort Madison, IA 52627  
Evangelical Free Church, 2315 S. 7th Street Keokuk, IA 52632  
Connect parents with education, resources and support.  
Earn points to receive baby and toddler items.

**Family Development and Self-Sufficiency (FaDSS)** 319-753-0193  
3433 Ave O, Fort Madison, IA 52627  
220 S 22<sup>nd</sup> St, Keokuk, IA, 319-524-6383  
Program to assist families who are participating in the Family Investment  
Program (FIP) achieve economic and social self-sufficiency.

**Great Prairie AEA/Early ACCESS** 319-753-6561  
3601 West Avenue, Burlington, IA  
Specialized services for children and students with diverse learning  
needs, including identification, diagnosis, planning, and therapies for  
those with disabilities.

**Hetta Gilbert Foundation** 319-759-7091  
Michelle LeKander  
Mechell62@msn.com  
Assistance for children's medical needs. Prescriptions, glasses, dental,  
Dr. visits, shoes, and coats.

**HOPES** 319-372-5225  
Healthy Families Iowa in-home parent education, ext 3523  
prenatal, birth- 5 years. Provided by Lee County Health Department.

**Informed Choices** 319-208-9445  
Burlington Clinic  
1013 S Central Ave, Burlington, IA 52601  
Phone answered 24 hrs/day.  
Pregnancy testing, limited obstetrical ultrasound, STD risk assessments,  
STD testing, diagnosis & treatment, early prenatal care, information-  
abortion: procedures, risks, side effects, referrals for OB care and social  
services, adoption services, certified adoption liaisons and referrals for  
adoption services, abstinence education for middle & high school, post  
abortion recovery groups, & natural family planning education.

**Iowa State University Extension and  
Outreach Lee County** 319-835-5116  
Connects parents to age appropriate resources like Just in Time Parenting  
and Science of Parenting

**Lee County Health Department** 800-458-6672  
#3 John Bennett Drive, PO Box 1426, Ft Madison, IA ext 3524  
Maternal Child Adolescent Health

**(WIC) Special Supplemental Nutrition Program for Women, Infants  
and Children** - Community Action 319-209-2850  
Provides medical and nutritional assessments, education and  
supplemental foods for pregnant women, breast feeding and non-nursing  
mothers, infants and children up to 5 years old.

**Young House Family Services** 319-752-4000  
400 S. Broadway, Burlington, IA  
Preschool support program. Age 3-5 years

## ***DENTAL CARE FOR CHILDREN***

**Children's Dental Center** 319-752-1444  
409 Layne Dr, West Burlington, IA  
Dr. Michael Mathews, referral required, ages 0-3

**CHC-SEI Keokuk Clinic** 319-524-5734  
Keokuk, IA  
Dental clinic

**Community Health Centers SEI Inc.** 319-752-5540  
1706 W. Agency, West Burlington, IA  
Dental clinic

**Dental Clinic** 319-752-5540  
320 N 3<sup>rd</sup> St, Ste 516, Burlington, IA

**Dr. Paul Kunch** 319-372-3390  
1605 Avenue E, Ft. Madison, IA  
Ages 3 and up

**Lee County Health Department** 800-458-6672  
#3 John Bennett Drive, PO Box 1426, ext 3526  
Ft. Madison, IA I-Smile™

**University of Iowa** 319-335-7485  
801 Newton, Iowa City, IA  
College of Dentistry

## ***DENTAL CARE FOR ADULTS***

**Community Health Centers SEI Inc.** 319-752-5540  
1706 W. Agency, West Burlington, IA  
Dental clinic

**CHC-SEI Keokuk Clinic** 319-524-5734  
Keokuk, IA  
Dental clinic

**Dental Clinic** 319-752-5540  
320 N 3<sup>rd</sup> St, Ste 516, Burlington, IA



**University of Iowa**  
801 Newton, Iowa City, IA  
College of Dentistry

319-335-7485

## ***EMPLOYMENT AND EDUCATION***

### **Adult Basic Education**

Adult secondary education.  
Includes classwork needed to complete the GED test.

866-722-4692  
ext 5314

### **Adult Literacy Program**

866-722-4692

### **CBIZ Center for Business**

Cbiz.iowa.com, Elevateiowa.com

319-208-5375

### **English as a Second Language**

Mt Pleasant center

866-722-4692  
ext 5314

### **Experience Works, Inc**

"Improving the lives of older people through training, community service and employment"

319-752-4364

### **FaDSS (Family Development Self-Sufficiency Program)**

Community Action of Southeast Iowa  
2850 Mt. Pleasant St., Ste. 108, Burlington, IA 52601  
Program to assist families who are participating in the Family Investment Program (FIP) achieve economic and social self-sufficiency.

319-753-0193

### **GED Testing Program**

Must complete class in ABE/ASE prior to testing.

319-385-8012  
ext 5312

### **Goodwill Career Resource Center**

Keokuk, IA

The career center offers career exploration, assistance accessing community resources, computer and digital skill development, using online tools, interviewing and completing resumes and cover letters and job applications. The center will also coordinate job fair events to connect area employers with job seekers. No appointment is necessary and services are free to all. Hours of operation are Monday-Friday 1-5 pm and Saturdays 10-2 pm.

319-208-0292

**Iowa Workforce Development** 319-372-4412  
933 Ave H, Ft. Madison, IA  
Employment listings, job skill classes, resume/application assistance.  
Adult and youth employment programs.

**Iowa@Work** 319-753-1674  
Youth, adult & dislocated worker programs. ext. 31453

**Iowa Vocational Rehabilitation** 319-753-2231  
1000 N. Roosevelt,  
Suite 7, Burlington, IA  
Work with job candidates who have disabilities to reach their  
employment goals.

**Manpower** 319-753-1663  
3101 Flint Hills Drive  
Burlington, IA

**Promise Jobs** 319-753-1671  
100 N Roosevelt, Burlington, IA  
Training services for Iowa Works

**Proteus, Inc** 800-397-9675  
Job training, healthcare and assistance to seasonal and migrant  
farmworkers.

**Southeastern Community College** 866-722-4692  
357 Messenger Rd, Keokuk, IA 52632  
1500 W Agency Rd, West Burlington, IA 52655 319-752-2731

**Taske Force, Inc** 319-524-8767  
1013 Main St, Keokuk, IA  
Southeastern Community college programs

**Temp Associates** 319-754-8857  
1000 N. Roosevelt  
Burlington, IA

**Youth Works** 319-313-1910  
335 Messenger Road, Room 501, Keokuk, IA  
Southeastern Community College, Ages 14-21 ext. 5308

# ***FINANCIAL/FOOD/HOUSEHOLD***

## **American Red Cross**

319-754-5496

2807 Summer St, Burlington, IA

Assistance with house fires, floods, winter storms, tornadoes.

Resources to help qualified military personnel.

## **Community Action of Southeast Iowa**

319-372-4471

Eichacker Center, 3433 Avenue O, Ft. Madison, IA

Marie Tallarico Center, 210 South 22nd St, Keokuk, IA 319-524-6383

Assistance with energy costs, food pantry, weatherization, housing, employment counseling, budgeting, furnace repair, elderly home & assistance, preschool scholarships, general information & referral.

## **Community Action of Southeast Iowa**

### **Call for an appointment.**

### **Women, Infants and Children (WIC)**

319-209-2850

Fort Madison Clinic, First Christian Church

608 10th St, Ft Madison, IA

Keokuk Clinic

St Paul United Church of Christ, 2030 Plank Road, Keokuk, IA

## **Community Services Office**

319-372-5681

307 Bank St, Keokuk, IA

May include rent, medical, funeral and/or transportation assistance

The assistance is a “last resorts” funding.

## **Department of Human Services**

319-372-3651

933 Ave H, Fort Madison, IA

888-381-6831

307 Bank St, Keokuk, IA

319-524-1052

Medicaid, food assistance, child and dependent adult welfare services.

## **End of Month Meals**

319-372-1688

St. John’s United Church, 501 10th St, Ft. Madison, IA

## **First Christian Church**

319-372-4193

608 – 10<sup>th</sup> St, Ft Madison, IA

M,W,Th 9:00 – 12:30; T 9:00 – 4:30

Rent, gas, electric, water, gas vouchers, food vouchers

<b><u>Fort Madison Christian Church</u></b>	319-371-9174
1029 48th Street, Ft. Madison, IA	
God's Closet provides clothing, household items.	
<b><u>Fort Madison United Methodist Church</u></b>	319-372-6426
510 – 9 <sup>th</sup> St, Ft Madison, IA	
Rent, as, electric, water, gas vouchers	
<b><u>Fort Madison Food Pantry</u></b>	319-372-8071
Mon, Wed, Fri 9-12 & 1-3, walk-in's welcome.	
<b><u>General Relief</u></b>	319-376-0042
By appointment	ext 3
<b><u>God's Way Christian Center</u></b>	319-524-8329
1629 Des Moines St, Keokuk, IA	
Soup kitchen, homeless shelter, hygiene, ministry, bread ministry, emergency grocery, clothing closet, assistance to Iowa City Hospital. Contact for hours of operation and availability.	
<b><u>Holy Family Parrish</u></b>	319-372-2127
11 <sup>th</sup> & Ave E, Ft Madison, IA	
Utility help	
<b><u>Iowa State University Extension and Outreach Lee County</u></b>	319-835-5116
Provides finance programs that deal with basic money management, money and relationships and retirement and estate planning	
<b><u>Rural Development</u></b>	319-986-5800
Grants for repairs – 62 years and up, homeowner. Low interest loans for low income family. Loans to purchase home at low and very low interest.	

**Salvation Army** 319-372-2770  
1415 Avenue M, Ft. Madison, IA  
31 South 30th Street, Keokuk, IA 319-524-1144  
Disaster services, emergency assistance/financial/seasonal services,  
family counseling, older adult services, camping activities, worship  
center/services, children, teens and adult Sunday school, women &  
men's ministries, boys & girls club, character building programs,  
community recreation programs, provides meals.

**Salvation Army Thrift Store** 319-372-1613  
927 1/2 Ave G, Ft. Madison, IA

**SEIA Regional Planning** 319-753-5107  
211 N Gear Ave, West Burlington, IA  
Strengthening the abilities of local communities to meet their individual  
needs related to home ownership.

**Seventh Day Adventist Church** 319-372-3291  
17<sup>th</sup> & Ave I, Ft Madison, IA  
T 9:00 – 1:00, 1<sup>st</sup> Sunday of month 12:00 – 2:00 (Clothes give away)

**SHARE Iowa** 800-344-1107  
Food packages, 50% retail savings. <http://shareiowa.com>

**Tri-State Family Services** 800-357-1991  
Counseling, clothing and classes.

**VA Home Front** 877-424-3838  
Help for vets with housing, jobs, health care, education, and more.

**Victory Faith Church** 319-372-8484  
2359 – 53<sup>rd</sup> St, Ft Madison, IA  
Utility and rent help

## ***HEALTH SERVICES***

**Healthy Kids in Iowa (Hawk-i)** 800-458-6672  
Free or low cost insurance, including dental insurance.

**Iowa Department of Public Health** 515-601-0142  
1616 Dill St, Burlington, IA Fax 515-725-1278  
Division of behavioral health, bureau of HIV, STD and Hepatitis, rural  
outreach covers Lee County

**Iowa Medicaid Providers:**

UnitedHealthcare Community Plan 800-464-9484  
Member Services: TTY 711

Amerigroup Iowa, Inc. 800-600-4441  
Email: iowamedicaid@amerigroup.com  
Member Services Website: <https://providers.amerigroup.com/ia>

**IMMUNIZATIONS**

**Lee County Health Department** 800-458-6672  
#3 John Bennett Drive, PO Box 1426, Fort Madison, IA ext 3507  
4th Thursday of month, except for holidays.  
12:00 pm – 5:30 pm  
Trinity United Methodist Church, 2330 Plank Rd, Keokuk, IA  
2nd Thursday of each month, except for holidays  
12:00 pm – 4:30 pm

**LEAD TESTING**

**Lee County Health Department** 800-458-6672  
Capillary blood testing. ext 3507

**VISION/HEARING SCREENING**

**American Eye Care** 319-372-2020  
2235 Avenue L, Ft. Madison, IA  
2025 Main Street, Keokuk, IA 319-524-2020

**Dr. Greenfield** 319-524-3892  
3341 Main St  
Keokuk, IA

**Dr. Larry Peck** 319-372-2321  
716 Avenue G, Ft Madison, IA  
1813 Main St, Keokuk, IA 319-524-3651

**Great Prairie AEA** 800-382-8970  
Hearing and developmental screenings.

**InfantSEE** 888-396-3937  
Public health program, local optometrists who provide a no-cost infant eye exam to infants, age 6 months – 1 year.

**Lions Club** 515-232-2215  
2300 S. Duff Ave., Ames, IA 50010  
West Burlington: 319-572-3597, Burlington: 319-752-3262.  
Lions Clubs are working to end preventable blindness. Preschool vision screening. Assistance obtaining corrective lenses. iowalions@aol.com

**Tristate Evicare Center** 319-372-5181  
914 Avenue G, Ft Madison, IA

## ***HOSPITALS***

**Great River Medical Center** 319-768-1000  
1221 S. Gear Ave., West Burlington, IA 52655

**Fort Madison Community Hospital** 319-372-6530  
5445 Avenue O, Ft Madison, IA 52627

**Keokuk Are Hospital** 319-524-4300  
1603 Morgan St, Ste 3, Keokuk, IA

**St. Luke's (Cedar Rapids)** 319-369-7211  
1026 A Ave. NE, Cedar Rapids, IA 52406

**University of Iowa Health Care** 319-356-1616  
200 Hawkins Dr., Iowa City, IA 52242

**Veterans Memorial Hospital** 319-338-0581 or 866-687-7382  
601 Hwy 6 West, Iowa City, IA 52246

## ***HOUSING***

**Emma Cornelis Hospitality House** 319-372-3983  
2733 Ave N, Ft Madison, IA  
Temporary housing for those who are homeless.

**Ft. Madison Housing Authority** 319-372-6083  
1102 48th St, Ft. Madison, IA

**God's Way Christian Center** 319-524-8329  
1629 Des Moines St, P.O. Box 962, Keokuk, IA  
Homeless shelter

**Homeless Shelter** 319-754-6791  
123 N. Marshall St., Burlington, IA 52601  
Call for hours.

**Iowa Rental Locator** 877-428-8844  
Free service, funded by Iowa Finance Authority.  
iowahousingsearch.org

**Journey House, Transitional Housing** 319-850-8699  
Transitional housing for up to three months and supportive services for those who have experienced domestic violence.  
1616 Dill St., Burlington, IA 52601

**Keokuk Housing Authority** 319-524-4386  
111 S. 2nd St, Keokuk, IA

**Southeast Regional Housing Authority** 319-753-5109  
218 N 3<sup>rd</sup> St, Ste 309, Burlington, IA 52601  
Rental assistance under section 8 housing choice voucher program  
**OUTSIDE** of Burlington city limits, includes Des Moines, Henry, Lee, and Louisa Counties.

**Talbot Sober Living House** 319-795-6264  
810 Timea Street  
Keokuk, Iowa 52632  
Housing for men in recovery

## ***LEGAL***

**Attorney Referral Services of the Iowa State Bar Association**  
www.iowafindalawyer.com 800-532-1108

**Disability Rights IOWA** 800-779-2502



**Eight Judicial District**

811 Ave G, Ft Madison, IA 319-372-6678  
Fax 319-372-6682  
1508 Morgan St, Keokuk, IA 319-524-6591  
Fax 319-524-6595  
Juvenile Court Services  
710 Avenue F, Ft Madison, IA

**Iowa Legal Aid**

Southeast Iowa, 112 East 3rd St, Ottumwa, IA 800-532-1275

**Iowa State Public Defender**

216 S. 3<sup>rd</sup> St., Burlington, IA 52601 319-753-5163

**Lee County Sheriff**

2530 – 255<sup>th</sup> St, Montrose, IA 319-372-1152

**State Attorney General**

515-281-5926 or 888-777-4590

Consumer Protection Division  
www.iowaattorneygeneral.org

***LIBRARIES***

**Donnellson Public Library**

319-835-5545

411 Main St, Donnellson, IA

**Ft. Madison Public Library**

319-372-5721

1920 Avenue E, Ft. Madison, IA

**Keokuk Public Library**

319-524-1483

210 N. 5th St, Keokuk, IA

**Montrose Public Library**

319-463-5532

200 Main St, Montrose, IA

**Southeastern Community College Public Library**

319-524-1483

210 N. 5th St, Keokuk, IA

**West Point Public Library**

319-524-1483

317 5<sup>th</sup> St, PO Box 236, West Point, IA

# ***MEDICAL***

**Advanced Home Health Care** 319-524-2144  
1603 Morgan St, Ste 8, Keokuk, IA

**Community Health Centers of SE Iowa** 319-524-5734  
400 N 17th St, Keokuk, IA

**Dr. William Schulte, M.D** 319-524-7444  
1603 Morgan St, Suite 6, Keokuk, IA

**Ft. Madison Community Hospital** 319-372-6530  
5409 Ave O, Ft. Madison, IA

**Keokuk Area Hospital** 319-524-7150  
1600 Morgan St, Keokuk, IA

**The Keokuk Clinic** 319-524-6274  
1603 Morgan St, Keokuk, IA

**Keokuk Medical Center** 319-524-6311  
1414 Main St, Keokuk, IA

**Keokuk Primary Care & Occupational Health** 319-526-6365  
1425 Morgan St, Keokuk, IA

**Keokuk Prompt Care** 319-526-8792  
1425 Morgan St, Keokuk, IA  
Must be over 1 year of age  
M-F 4 pm - 8 pm, Sat 8 am - 2 pm

**Lee County Health Department** 800-458-6672  
#3 John Bennett Drive, PO Box 1426, Ft Madison, IA ext 3524  
Maternal Child Adolescent Health

**My Care Walk-In Clinic** 319-376-2134  
5409 Ave O, Suite 1, Ft Madison, IA  
M - F 10 am - 6 pm, Sat 8 am - 2 pm

**Physicians & Surgeons** 319-376-2134  
5409 Ave O, Ft. Madison, IA

**Social Security Administration** 800-772-1213  
3920 Division St, Burlington, IA

**The Women's Center** 319-376-2400  
5409 Ave O, Suite 122, Fort Madison, IA

## ***MENTAL HEALTH RESOURCES***

**Counseling Associates, Inc.** 319-372-7689  
1014 Ave H, Suite #1, Fort Madison, IA  
1522 Morgan St, Keokuk, IA 319-524-0510

**Disabilities & Community Services Office** 319-372-5681  
307 Bank St, Keokuk, IA 319-376-0042  
Coordinates services for persons with mental illness, and disabilities.

**Families First Counseling Services** 888-316-3025  
560 N. Division St, Ste 270, Burlington, IA  
Title 19/Private pay.

**Ft. Madison Community Hospital** 319-376-1130  
5409 Ave O, Ste 125, Ft. Madison, IA  
Psychiatry

**Great Prairie AEA** 319-753-6561  
Developmental screenings. Autism specialist. Challenging behavior  
specialist.  
Keokuk office 319-524-2682

**Iowa Crisis Counseling Helpline** 800-332-4224

**Lee County Health Department** 800-458-6672  
#3 John Bennett Drive, PO Box 1426, Ft Madison, IA ext 3524  
Maternal and Child Health 0-21 years of age. Screenings and home  
visits.

**Mid-Iowa Family Therapy Clinic, Inc., Institute for Therapy  
and Psychological Solutions, LLC** 319-208-1280  
205 Washington St, Suite 200, Burlington, IA  
Play therapy services offered.

**NAMI Great River Area Support Groups** 319-750-2220  
P.O Box 515, West Burlington, IA  
Mental health support and information.

**Optimae Life Services** 319- 372-3566  
509 Avenue F, Ft. Madison, IA

**Pediatric Integrated Health Home** 319-752-4000  
400 S Broadway, Burlington, IA  
Must have Title 19 and Mental Health Diagnosis.

**Special Needs Foundation** 319-752-8711  
829 Harrison Ave., Burlington, IA  
Monday, Wednesday, Friday, 10 am – 2 pm

**U of I Children’s Hospital** 877-686-0031  
100 Hawkins Drive, Iowa City, IA  
Center for disabilities and development.

**Young House Family Services** 319-752-4000  
400 S Broadway, Burlington, IA

## ***SENIOR ASSISTANCE***

**Alzheimer’s Association** 800-272-3900  
PO Box 548, West Burlington, IA 52655  
We have a variety of services in person, virtual, phone and online to offer the community. All service information, educational opportunities, support group information etc. is located on our website at alz.org or by calling, which is answered by a live person 24/7 to assist callers.

**Community Action of Southeast Iowa**  
Eichacker Center, 3433 Ave O, Fort Madison, IA 319-372-4471  
Marie Tallarico Center, 220 South 22<sup>nd</sup>, Keokuk, IA 319-524-6383  
Rental assistance, utility assistance, food, furnace, home repair, information and referral.

**Donnellson Health Center** 319-835-5621  
901 State St, Donnellson, IA

**Heritage Senior Center** 319-524-5464  
508 Main St, Keokuk, IA

**Milestones Area Agency on Aging** 319-752-5433  
509 Jefferson St., Burlington, IA 52601  
Monday – Friday, 8 am – 4:30 pm  
Information and referrals, senior nutrition, family caregiver programs, counseling, wellness and safety, elder rights and abuse prevention, older worker employment program. Services for those with disabilities, veterans, and family caregivers.

**Newberry Center** 319-372-3147  
728 Ave G, Ft Madison, IA  
Congregate and delivered meals.

**RSVP Of Lee County (United Way Resource Center)** 319-372-8043  
3421 Ave L, Ft Madison, IA  
fortmadisonrsvp@gamil.com  
Matches interests of people over 55 with rewarding part-time volunteer opportunities for community service through local non-profit and public agencies.

**Rural Development** 319-986-5800  
Grants for repairs – 62 years and up, homeowner. Low interest loans for low income families. Loans to purchase home at low and very low interest.

**Social Security Office (no local #)** 800-772-1213 or 866-338-4183  
3920 Division St., Burlington, IA 52601  
Monday, Tuesday, Thursday, and Friday, 9 am – 3 pm  
Wednesday, 9 am – 12 pm

## ***SENIOR LIVING***

**Eagle Bluff Apartments** 319-376-1311  
2803 Ave A, Ft Madison, IA  
Low income housing for seniors

**Fort Madison Housing Authority** 319-372-6083  
1102 – 48<sup>th</sup> St, Ste 1, Ft Madison, IA  
Low income housing for seniors

<b><u>Keokuk Housing Authority</u></b> 111 S 2 <sup>nd</sup> St, Keokuk, IA Low income housing for seniors	319-524-4386
<b><u>The Kensington Assisted Living Facility</u></b> 2210 Ave H, Ft Madison, IA	319-372-4233
<b><u>Kings Daughters and Sons Retirement Home</u></b> 628 S. Leebrick St, Burlington, IA	319-752-6683
<b><u>Lexington Square, Senior Wellness &amp; Rehabilitation Center</u></b> 500 Messenger Rd, Keokuk, IA	319-524-5321
<b><u>The Madison</u></b> 1702 – 41 <sup>st</sup> St, Ft Madison, IA Special Care Unit (Alzheimer’s Unit), Respiratory Care available. Rehabilitation Therapy, Physical Therapy, Occupational Therapy & Speech Therapy.	319-372-8021
<b><u>Montrose Health Center</u></b> 400 S 7 <sup>th</sup> St, Montrose, IA	319-463-5438
<b><u>River Hills Village</u></b> 20 Village Circle, Keokuk, IA	319-524-5772
<b><u>River Terrace Apartments</u></b> 128 Bank St, Keokuk, IA	319-524-8856
<b><u>SunnyBrook Assisted Living</u></b> 5025 River Valley Rd, Ft Madison, IA	319-372-8611
<b><u>West Point Care Center</u></b> 607 N 6 <sup>th</sup> St, West Point, IA	319-837-6117

# ***SUPPORT/PREVENTION & SUBSTANCE ABUSE***

<b><u>(ADDs) Alcohol and Drug Dependency Services of Southeast Iowa</u></b>	319-753-6567
1340 Mt. Pleasant St, Burlington, IA	
928 Main St, Keokuk, IA	319-524-4397
Substance related and gambling addiction counseling. Prevention and education services to schools and community groups.	
<b><u>Child Abuse Prevention Council of Lee County</u></b>	319-316-2812
<b><u>Child &amp; Dependent Adult Abuse Hotline</u></b>	800-362-2178
<b><u>Community Partnerships for Protecting Children</u></b>	319-385-8126
127 N. Main St, Mt Pleasant, IA	
<b><u>Counseling Associates, Inc.</u></b>	319-372-7689
1014 Ave H, Suite #1, Ft. Madison, IA	
1522 Morgan St, Keokuk, IA	319-524-0510
<b><u>Daily Bread Recovery Center</u></b>	319-752-8368 or 319-470-8905
Christian based recovery center for men. Burlington.	
<b><u>Domestic Violence Intervention Program</u></b>	800-373-1043
801 Main St, Ste 1D, Keokuk, IA	319-520-0568
Crisis support hotline, emergency shelter, advocacy, and youth services.	
<b><u>Effie Sue House</u></b>	319-208-1521
909 Court St, Burlington, IA	
Aftercare/transitional living program. Requires 30 days sobriety. Contact for an application.	
<b><u>Ft. Madison Community Hospital</u></b>	319-376-1130
5409 Ave O, Ste 125, Ft. Madison, IA	
<b><u>Iowa Domestic Violence Hotline</u></b>	800-942-0333
24 Hour Hotline	

**Iowa Sexual Abuse Hotline** 800-284-7821

**Milestone Family Caregiver Support Program** 319-752-5433  
509 Jefferson St, Burlington, IA ext 508

**Rape Crisis Line** 800-228-1625

**Rape Victim Advocacy Program** 319-541-0963  
801 Main St, Suite 1B, Keokuk, IA

**Talbot Sober Living House** 319-795-6264  
810 Timea Street  
Keokuk, Iowa 52632  
Housing for men in recovery

**Young House Family Services** 319-752-4000  
400 S Broadway, Burlington, IA

## ***TRANSPORTATION***

**Amerigroup Iowa (Logisticare)** 844-544-1389  
Mileage reimbursement or non-emergency Medicaid transportation.

**FMCH Van Services** 319-376-2227  
Transportation for doctor/hospital visit. Must schedule ride.  
Available in Fort Madison, Donnellson, Montrose, and West Point;  
Mon-Fri

**SEIBUS (Public Transportation)** 866-753-5107  
Providing Public Transit Service for Southeast Iowa including Lee,  
Henry, Louisa and Des Moines Counties. From these counties to Iowa  
City as well. Curb to Curb service available to general public and those  
with disabilities (Wheelchair Accessible)  
Call at least 24 hours in advance for reservations  
[www.seirpc.com](http://www.seirpc.com)

**Trailways**  
629 Blondeau St, Keokuk, IA 319-524-6782  
5002 Ave O, Ft Madison, IA 800-992-4618



**UnitedHealthCare (MTM)**

800-464-9484

Mileage reimbursement or non-emergency  
Medicaid transportation.

***VETERANS***

**American Legion**

727 Main St, Keokuk, IA

319-524-7831

309 – 5<sup>th</sup> St, West Point, IA

319-837-6711

103 S Front St, Farmington, IA

319-878-3908

**Lee County Veterans Affairs**

319-372-5853

933 Ave H, Ft Madison, IA

**Veteran’s Assistance at Iowa Workforce**

319-753-1671 ex31411

**Veteran’s Homelessness Assistance**

877-424-3838

**Veterans Memorial Hospital**

319-338-0581 or 866-687-7382

601 Hwy 6 West, Iowa City, IA 52246

Provides a comprehensive tertiary health care center, teaching hospital, and research facility. Referrals are accepted from VA Medical Centers throughout the nation for complex diagnostic and treatment modalities. It has a strong and effective affiliation with the University of Iowa, College of Medicine.

# ***INFORMATION HELP LINES***

<b>AIDS Hotline</b> .....	IOWA 800-232-4636
<b>AIDS Hotline</b> .....	IOWA-Spanish 800-344-7432
<b>Alcoholism &amp; Drug Dependence</b> .....	800-622-2255
<b>Alcohol – Drug Treatment Referral Network</b> .....	800-996-3784
<b>Alzheimer’s Association</b> .....	800-272-3900
<b>Alzheimer’s &amp; Related Disorders</b> .....	800-272-3900
<b>American Cancer Society</b> .....	800-227-2345
<b>American Heart Association</b> .....	800-242-8721
<b>American Lung Association of Iowa</b> .....	800-586-4872
<b>AnswerLine</b> .....	800-2623804
<b>Bets Off</b> .....	800-586-4872 (800) BETSOFF
<b>Better Business Bureau</b> .....	563-355-6344 or 515-243-8137
<b>Bureau of Vital Statistics</b> .....	515-281-4944
<b>CDC Workplace Safety and Health Topics</b> .....	800-232-4636
<b>Center for Missing &amp; exploited Children, National</b> .....	800-843-5678
<b>Center for Substance Abuse Prevention, Workplace</b> Helpline	800-662-4357 or 800-967-5752
<b>Child Abuse Council</b> .....	309-736-7170
<b>Child Abuse Hotline, National</b> .....	800-422-4453

<b>Child Care Resource Referral</b> .....	866-324-3236 or 563-324-3236
<b>COMPASS, Iowa (for disabled and their families)</b> .....	800-779-2001
<b>Cybertip Hotline (exploitation of children on internet &amp; missing children)</b> .....	800-843-5678
<b>DNA Diagnostics – DNA Testing (Paternity Testing)</b> ...	800-362-2368
<b>Domestic Abuse Hotline</b> .....	800-799-7233
<b>Equal Opportunity Employer</b> .....	800-669-4000
<b>Families Extension Answer Line (ISU – home and family questions)</b> .....	800-262-3804
<b>Foundation II Crisis Line, 24 hours (full service crisis line)</b> .....	800-332-4224
<b>Gambling Hotline</b> .....	800-238-7633
<b>Healthy Families (prenatal health care)</b> .....	800-369-2229
<b>Insurance Commissioner of Iowa</b> .....	877-955-1212
<b>Internal Revenue Service (IRS – Federal Income Tax Info)</b> .....	800-829-1040
<b>Iowa Concern Hotline (help with legal issues, crisis/disaster, overcoming adversity, stress, and financial concerns)</b> www.extension.iastate.edu/iowaconcern.....	800-447-1985
<b>Iowa Family Caregiver</b> .....	866-468-7887
<b>Iowa – Illinois Safety Council</b> .....	515-276-4724 or 800-568-2495
<b>Iowa Occupational Safety &amp; Health Division of Labor</b> .....	515-281-5387 or 800-562-4692
<b>Iowa Office of Consumer Affairs</b> .....	855-622-4692

<b>Iowa OSHA</b> .....	515-281-8066 or 515-284-4794
<b>Iowa Substance Abuse Information Center</b> .....	866-242-4111
<b>IOWA Weather &amp; Road Conditions</b> .....	800-288-1047
<a href="http://hb.511ia.org/main.jsf">http://hb.511ia.org/main.jsf</a>	
<b>Lead Poisoning</b> .....	800-972-2026
<b>Legal Aid</b> .....	800-272-0008
<b>Medicare/Social Security Office</b> .....	800-772-1213
<b>Medicare Hotline</b> .....	800-633-4227
<b>Mold questions</b> .....	515-281-8561
<b>Narcotics Hotline (report suspected meth labs)</b> .....	800-532-0052
<b>National Crisis Hotline</b> .....	800-521-7128
<b>National Safety Council</b> .....	800-621-7615
<b>National Youth Crisis Hotline</b> .....	800-448-4663
<b>Poison Control Center</b> .....	515-281-8561
<b>Rape, Abuse, &amp; Incest National Network (RAINN)</b> ....	800-656-4673
<b>Sexual Abuse Hotline</b> .....	800-284-7821
<b>Social Security Hotline and Administration</b> .....	866-338-4183
<b>Social Security Disability (SSDI) Info</b> .....	866-338-4183
<b>Suicide Lifeline</b> .....	800-273-8255
<b>Supplemental Security Income (SSI)</b> .....	866-338-4183
<b>Substance Abuse Center IOWA</b> .....	866-242-4111

**TMS (Transportation Management Group).....866-572-7662**

**Teen Line.....800-443-8336**

**University of Iowa Hospitals & Clinics.....800-777-8442**

**Weather & Road Information**

**Iowa Department of Transportation Travelers Info....800-288-1047**

## ¿Necesita ayuda con su factura de calefacción?

**Community Action of Southeast Iowa** tiene aplicaciones para la tercera edad y discapacitados de 10/1/18 y todos otros de 11/1/18 a través de 30/04/19 para los países de bajos ingresos Inicio energía asistencia programa (LIHEAP).

Elegibilidad para la participación se establece según las siguientes pautas de ingresos federales de hogar.

Household Size	Annual Income	One Month Income
1	\$ 21,245	\$1,770
2	\$ 28,805	\$2,400
3	\$ 36,365	\$3,030
4	\$ 43,925	\$3,660
5	\$ 51,485	\$4,290
Por cada miembro adicional	Añadir \$ 7,560	Añadir \$630

### **YOU WILL NEED TO TAKE THE FOLLOWING WHEN YOU APPLY:**

- Comprobante de ingresos de las últimas 4 semanas o la más reciente declaración de impuestos (2017 o 2018).
- Factura de calefacción más reciente o propano vendedor.
- Factura de electricidad reciente.
- Fecha de nacimiento para todos los miembros del hogar.
- PRUEBA de números de Seguro Social son **Requeridos**.

### **Dónde llamar para su cita**

Des Moines County	Des Moines County Center....319-753-2893
Henry County	Tolson Center.....319-385-2310
Louisa County	Community Action Center....319-728-2314
North Lee County	Eichacker Center.....319-372-4471
South Lee County	Marie Tallarico Center .....319-524-6383

Este programa está diseñado para pagar una parte (no el total) de los costos de energía de un hogar. Elegibilidad es determinada por varios factores incluyendo: total de ingresos, tamaño del hogar, tipo de vivienda, tipo de combustible de calefacción, entre otros.

## **Do you need help with your heating bill?**

**Community Action of Southeast Iowa** is taking applications for the elderly and disabled from 10/01/18 and all others from 11/01/18 through 04/30/19 for the Low-Income Home Energy Assistance Program (LIHEAP).

Eligibility for participation is established according to the following Federal Household Income Guidelines.

<b>Household Size</b>	<b>Annual Income</b>	<b>One Month Income</b>
1	\$ 21,245	\$1,770
2	\$ 28,805	\$2,400
3	\$ 36,365	\$3,030
4	\$ 43,925	\$3,660
5	\$ 51,485	\$4,290
For each additional member	Add \$ 7,560	Add \$630

**YOU WILL NEED TO TAKE THE FOLLOWING WHEN YOU APPLY:**

- Proof of income: 2018 Federal Tax Return (pages 1 & 2). If you have not filed your 2018 tax return, we can take your 2017 tax return or the last 30 days of all income.
- Current heating bill or propane vendor bill.
- Current electric bill.
- Birthdates for all household members
- **PROOF** of Social Security numbers are **REQUIRED** for all household members

### **Where to call for your appointment**

Des Moines County	Des Moines County Center....319-753-2893
Henry County	Tolson Center.....319-385-2310
Louisa County	Community Action Center...319-728-2314
North Lee County	Eichacker Center.....319-372-4471
South Lee County	Marie Tallarico Center.....319-524-6383

This program is designed to pay a portion (not the total) of a household's energy costs. Eligibility is determined by several factors including: total household income, household size, dwelling type, type of heating fuel, among others.



Eichacker Community Action Center  
3433 Ave O  
Fort Madison, IA 52627  
319- 372-4471

Marie Tallarico Community Action Center  
220 South 22<sup>nd</sup>  
Keokuk, IA 52632  
319- 524-6383

Richardson School Head Start  
1020 34<sup>th</sup> St  
Ft Madison, IA 52627  
319-372-5462

Central Office  
2850 Mt Pleasant St, Suite 108  
Burlington, IA 52601  
319-753-0193  
[community.action@caofseia.org](mailto:community.action@caofseia.org)

\* to update agency information email central office