

CAP

COINS

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Community Action
OF SOUTHEAST IOWA

CAP COINS

is a publication for the employees of Community Action of Southeast Iowa. Submit information for the next issue of CAP Coins to the Editor, Sheri Wilson, by 1/20/18.



As our nation prepares to ring in the new year, the U.S. Census Bureau projects the U.S. population will be 326,971,407 on Jan. 1, 2018. This represents an increase of 0.71 percent, from New Year's Day 2017. [Since Census Day \(April 1\) 2010](#), the population has grown by 18,225,587, or 5.90 percent.

In January 2018, the United States is expected to experience one birth every 8 seconds and one death every 10 seconds. Meanwhile, net international migration is expected to add one person to the U.S. population every 29 seconds. The combination of births, deaths and net international migration will increase the U.S. population by one person every 18 seconds.

The projected world population on Jan. 1, 2018, is 7,444,443,881, an increase of 78,521,283, or 1.07 percent, from New Year's Day 2017. During January 2018, 4.3 births and 1.8 deaths are expected worldwide every second.

The Census Bureau's U.S. and World Population Clock simulates real-time growth of the United States and world populations at www.census.gov/popclock. To learn more about the U.S. and world populations, view the [2018 New Year's Day Stats for Stories](#).

AGENCY HOLIDAYS

We will be closed on Monday, January 1, 2018 and Monday January 15, 2018.



IOWA UTILITIES BOARD

reminds customers to be
aware of utility scams for
payment or service
disconnection!

With the holidays approaching the Iowa Utilities Board reminds utility customers to be aware of a variety of payment scams involving utility service. Scammers can target utility customers by phone, online, or by unscheduled in-person visits and may use aggressive tactics to demand immediate payment or threaten disconnection from electric or natural gas services.

These scams try to convince customers to purchase prepaid (Green Dot) cards, pay with a credit card, or provide other personal information. Iowa utility companies are required to provide advance notice to customers for potential service disconnection. The following tips may help utility customers avoid falling prey to scammers:

- Do not let an individual claiming to be a utility representative into your home unless you have scheduled an appointment and verified the identity of that person
- Do not give personal information to individuals demanding immediate payment by credit card or prepaid debit/credit cards when receiving suspicious phone calls, emails, or an unscheduled visit from individuals claiming to be a utility company representative
- Never provide your social security or credit card numbers, or bank account information to anyone during these calls, emails, or unannounced visits
- If someone calls or knocks on your door claiming to represent your utility and demands immediate payment or personal information, hang up, close and lock the door, and call the customer service number listed on your utility bill to verify the status of your account or whether an employee was dispatched to your location
- If you feel threatened by the caller, the email, or by the person at your door, end the contact immediately and call local police or 911



Customers can also report suspicious scam activity by contacting the Consumer Protection Division of the Iowa Attorney General's Office at: <https://www.iowaattorneygeneral.gov/for-consumers/general-consumer-information/> or by calling 888-777-4590.